



Resort Description 2022

TABLE OF CONTENTS

CREATE LIFETIME MEMORIES	3
LOCATION & SURROUNDINGS	4
ROOMS SUITES & VILLAS	5
YOUR PRIVATE SANDY BEACH	6
ENTERTAINMENT & SPORTS	7
SERVICES DURING YOUR STAY	8
DINING OPTIONS	9
BARS & LOUNGES	11
A LA CARTE SERVICES	12
COVID-19	13

Create Lifetime Memories



The Resort

Located in a relaxing spot in north Crete, Radisson Blu Beach Resort in Milatos is the ideal setting for your summer vacation. Surrounded by turquoise waters and idyllic beaches, Radisson Blu Crete offers multiple accommodation options and premium services in a stylish seafront environment.

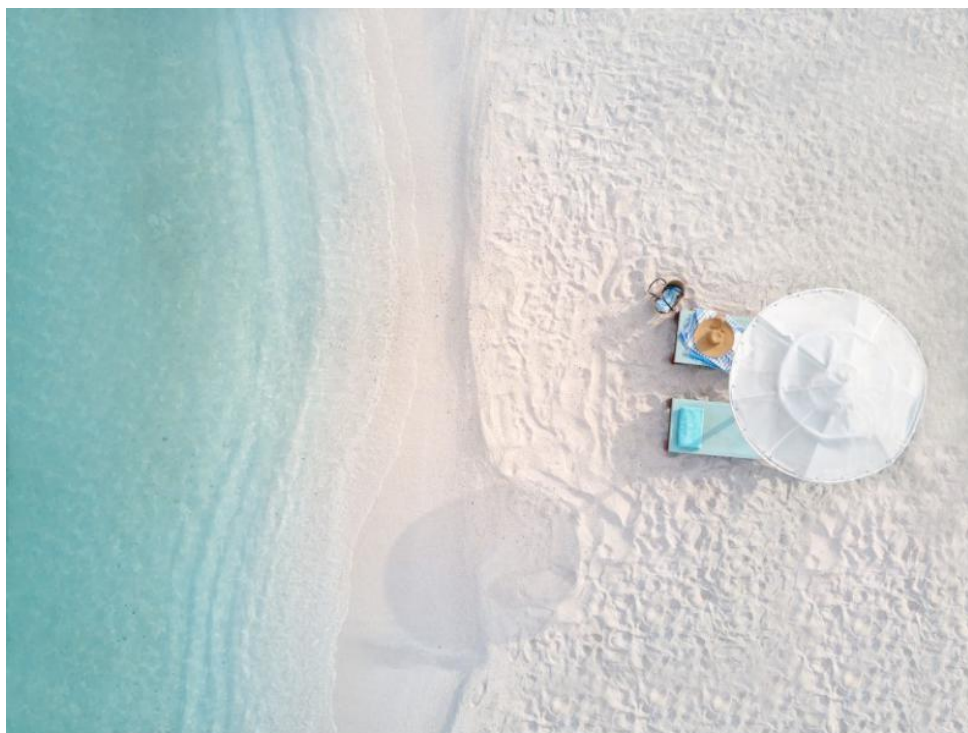
Situated just 40 minutes driving from Heraklion Airport, Radisson Blu Beach Resort Crete is ready to welcome you.

Radisson Blu Beach Resort, a member of the Radisson Hotel Group chain with over 1,440 hotels around the world, is a top destination in Crete for those who are looking for relaxing moments in an elegant setting by the sea. With 318 luxurious rooms, suites and villas, five swimming pools, 2 private sandy beaches, facilities for couples and families and various restaurants and bars, Radisson Blu Crete provides modern hospitality services to its guests.

No matter how you choose to spend your ideal holiday in Crete, Radisson Blu Beach Resort is one of the finest destinations for families and couples, giving yourself the chance to experience true Greek hospitality.

Location & Surroundings

Ideally located to explore the island of Crete



Greece's largest island, Crete, is one of the country's most popular destinations. The Minoan civilization was born here, giving our guests the chance to visit the Palace of Knossos located in Heraklion. Additional attractions are the New Archeological Museum of Heraklion, Festos and the Lassithi Plateau.

The port of Heraklion offers daily connection by ferry or air services to Santorini, Mykonos, Paros, Naxos and various islands. Our guests can enjoy a one-day cruise to the nearby island of Santorini.

Are you interested in playing golf? The Crete Golf Club offers an 18-hole Golf Course of international standards, suitable to all levels. The Club House gives you the opportunity for an *Après Golf* coffee or meal at the restaurant.

Do you love adventure and fun? Don't miss the Watercity Waterpark Crete and the Aqua Plus WaterPark. Both waterparks are located nearby the Radisson Blu, offering an amazing day full of fun for families, friends and couples.

Make sure to visit the Creta aquarium, one of the biggest aquariums in Greece, where you can see and learn about fishes and 2,000 marine organisms located in sixty tanks. For private transfers or car rental, kindly contact our Reservations department. Creta aquarium is located approximately 25 km from our resort.

Rooms Suites & Villas

All 318 accommodation types are individually designed for your comfort and luxury



The luxurious rooms, suites and villas of Radisson Blu Beach Resort are inspired by the Greek islands and are part of two different Design groups.

The first group of rooms and suites is inspired by the ancient civilization of Crete, uses Minoan color schemes in its stylish interiors and offers spacious bathroom amenities and large verandas, while the balconies of the rooms offer magnificent garden and sea views.

The second group is inspired by the island of Mykonos and the Cyclades in general. Our White Sensation Collection, created by London Studio-based WATG Architects, features modern design, luxurious furnishings and comfortable interiors. Each room has full-length windows, modern beds with 3 levels of mattresses and various pillow options, so that our guests can experience the maximum possible comfort. Pure luxury is combined harmoniously with magnificent garden and sea views, giving each visitor a unique hospitality experience.

Your Private Sandy Beach

Two sandy beaches on the east and west side of the Resort exclusively for you



All our guests have the privilege to spend their holidays on our private sandy beach. The private sandy beach consists of sun beds and umbrellas, which allow you to capture the astonishing sunset every evening.

In addition to the private beach, Radisson Blu offers adults' waterslides, kid's waterslides, kids' pools, lazy river pool, outdoor Jacuzzi, whirlpool, outdoor showers.

COVID-19 instructions: Due to the instructions for the safety of our guests, specific distance must be kept for seating in sunbeds, chairs and sun lounges.

Entertainment & Sports

Daily activities during the season.



Joyland Kids Activities

Open daily for our little guests from age 4-12 years' old.

Sport & Wellness Activities

Available daytime during the whole season. For our guests who want to keep in shape on their holidays, we offer various activities throughout the day.

All indoor and our outdoor activities will need prior reservation and will have a maximum number of participants.

Technogym Fitness Room

Available from the morning till the afternoon during the whole season.

Our Technogym fitness room will keep you in shape daily, including equipment for your daily training. Our guests may use the fitness room during specific hours, and with prior booking.

COVID-19 instructions: Due to the instructions for the safety of our guests, we will follow all the necessary steps for the operation of the Kids Club / Fitness Room / Group Activities and Evening Entertainment. All the indoor areas will need reservation and limited number of guests at any time. Various adjustments to our outlets' operation can happen at any time, according to the updated information we have about COVID-19.

Services during your stay

Relax and Unwind while with our complimentary services and facilities



- We deliver in all the rooms coffee and tea facilities.
- Radisson Blu Luxury Bathroom Amenities, Slippers & Bathrobes are being offered in each room or suite.
- Safe Deposit Box is offered complimentary in each room. The Resort cannot take responsibility for any lost items inside the room.
- Complimentary Fast Free Wi-Fi is available to all our guests, with separate line in each room or suite.
- The Radisson Blu offers complimentary 24 hours parking to all our guests during their stay.
- Radisson Blu provides complimentary sunbeds, beach towels, deckchairs and umbrellas around all the pools and beach areas

Dining Options

Indulge yourself in a culinary journey of senses and tasting



In cooperation with the 2-star Michelin chef Yves Mattagne, our food concept is being carefully selected in quality ingredients and tasteful recipes. Yves Mattagne has won many distinctions during his career. Some of them are the first Michelin Star in 1991, and the second Michelin Star for his gastronomic creations in 1997. He has also won the 2003 Chef of the Year Award, the Gold Medal of the Gastronomy Academy in 2006, and the Golden Delta Guide award in 2007. He has edited the menu of major businesses all over the world and has recently edited the Brussels Airlines menu. Below you will find our dining options.

Mosaic Brasserie:

Open for Breakfast and Dinner/ daily / all season

Mosaic Brasserie offers numerous buffets of hot and cold dishes for every taste. Based on the Radisson Blu Super Breakfast, our guests can taste waffles, crepes, omelets with local herbs and vegetables, together with their coffee, tea selection and juices. Omelets and egg station are available every morning. Mosaic Restaurant offers during dinner Mediterranean, Ethnic and International options for every taste. Our Pizza and Pasta Chefs prepare a variety of Italian specialties, while our Show cooking stations deliver a big variety of tasteful dishes. Fish and Meat Decoupage station is also included, as well as a chocolate fountain and daily pastry choices. A wide selection of wines is available in Mosaic Restaurant.

Ariadni Taste of Crete Restaurant:

Open daily for Dinner / Various days per week / All season

Ariadni Restaurant offers certified Greek breakfast buffet next to Mosaic Restaurant. Omelets and egg station are available every morning. Ariadni Taste of Crete is one of our Signature Restaurants, offering local meat and seafood options from small producers around the island. Our guests can flavor pure Cretan recipes, including fresh salads, seafood dishes, traditional main courses and unique desserts. Essential tip: accompany your dinner with a bottle of wine from Cretan varieties such as Vilana, Kotsifali or Mandilari.

Italian Deli Restaurant:

Open for Lunch and Dinner / various days per week / all season

Italian Deli Restaurant is ideally located by the pool, allowing our guests to have their meal in a peaceful environment. Do you want to taste Italian dishes overlooking the sunset? We have the perfect spot for you, together with a bottle of wine.

Payot Bar:

Open for Lunch and Drinks / daily / all season

The Payot Bar offers a casual lunch menu by the pool. Moreover, our guests can enjoy drinks, cocktails and fresh juices.

Bellevue Restaurant:

Open for Dinner / various days per week / all season

Our French Restaurant located a unique terrace in North Crete. The Menu is created by our 2-star Michelin Chef Yves Mattagne. Yves Mattagne, one of the world's most popular chefs, creates an exclusive menu at the Bellevue Restaurant of Radisson Blu Beach Resort, on a unique location overlooking the endless blue of the Aegean. Our guests and the fine-dining fans can taste haute cuisine creations with influence from the French and Belgian cuisine. The menu consists on fresh fish, seafood and unique distinctive creations. We have selected some surprising wines from Santorini, Tuscany, Argentina, France and Chile to accompany your 2-star Michelin dinner. The Bellevue Restaurant is the perfect spot for special events, a candlelight dinner, a birthday party or a wedding venue. With indoor, outdoor seating and variety of menus, our Chefs will be happy to assist you.

On the Rocks BBQ:

Open for dinner / various days per week / from May to October

This exclusive BBQ location overlooking the Aegean Sea is perfect for friends, couples and families who want to spend a cozy evening at the Radisson Blu Crete.

Olivia Snacks:

Open for light Lunch, Snacks / daily / from June to October

The Olivia pool front offers a casual lunch, snacks by the pool daily. Moreover, our guests can enjoy wine, beer and fresh juices.

Grab & Run:

Available during all season for early departures by the Lobby. 04:00 – 07:30 Nespresso Coffee and Cookies.

Room Service: 07:30-22:30

Available during all season offering breakfast and snacks.

COVID-19 instructions ON FOOD OUTLETS: Due to the instructions for the safety of our guests, all restaurants need reservation in advance. As a result, our outlets for breakfast, lunch and dinner can host our guests during specific hours and number of tables, in order to maintain the necessary space for the comfort and protection of our guests. Moreover, we will follow all the necessary steps for the buffet and a la carte options of the food and drinks outlets. Various adjustments to our outlets' operation can happen at any time, according to the updated information we have about COVID19.

Bars & Lounges

Various options of bars and lounges during daytime and evening



Veranda Lobby Lounge

Open daily / during daytime and evening / all season

Located at the Lobby area, Veranda bar offers a warm environment for a morning coffee, an afternoon tea, and a night drink. Our premium selection of drinks and the classical cocktails are being prepared by our mixologists.

Payot Pool Bar

Open daily / during daytime and evening / all season

Located by the main pool and near the beach, Payot Bar offers cold beers, house wine, refreshments and various cocktails. (Glass free area)

Adults Chill Out Pool Bar

Open daily / during daytime / all season

Located at the Adults pool area, Chill Out Bar offers cold beers, house wine, refreshments and coffees. (Glass free area)

Olivia Pool Bar

Open daily / during daytime / from June to October

Located at the Olivia pool area, Olivia Bar offers cold beers, house wine, refreshments and coffees. (Glass free area)

Beach Bar

Open daily / during daytime / from June to October

Located at the Beach, our guests can enjoy cold beers, house wines, refreshments and coffee. (Glass free area)

KINDLY NOTE THAT THE CHILL OUT ADULTS BAR

WILL BE AVAILABLE TO ALL OUR GUESTS DURING THE OPENING SEASON (TILL 10TH OF MAY), IN CASE THE HEATED POOL OPERATES.

COVID-19 instructions ON DRINKS OUTLETS: Due to the instructions for the safety of our guests, we will follow all the necessary steps for the display and service options of the food and drinks outlets. Various adjustments to our outlets' operation can happen at any time, according to the updated information we have about COVID-19.

A La Carte Services

So many ways to make your stay memorable

- . Boutique Spa
- . Private Dinners
- . Room Service Snacks Menu
- . Floating Breakfast in your room
- . Wedding Packages & Private Parties
- . Taxi -Transfer -Limousine Service
- . Car Rental & ATM at the Lobby Level
- . Meeting Room (Blu Hall) dimensions 17m length * 16.5 m width, 4m ceiling height, total area 280sqm
- . Private Photoshoot during your holidays
- . Helicopter Services

For prices, bookings and information kindly contact us before your arrival.

Useful information about the Resort and its facilities

Our guests can find various shops inside the Resort. Open daily, the Radisson Blu has a supermarket, a souvenir shop, clothes boutique and jewelry shop.

- The Radisson Blu Crete is not suitable for handicaps and does not offer facilities for disabled guests
- Pets are not allowed
- We accept the Major Credit Cards: American Express, MasterCard and Visa

Check in is after 15:00 and Check out is before 11:00

In case you need any additional information, email us at info.milatos@radissonblu.com

Covid-19 Information

Covid-19 SGS Certified Resort

SGS is the world's leading inspection, verification, testing and certification company. They are recognized as the global benchmark for quality and integrity.

Radisson Blu Milatos Crete is proud to announce that our Resort is Covid-19 certified by SGS PLEDGE.



Committed to delivering a clean and safe environment through health and safety protocols

One of our highest priorities is the health, safety, and security of our guests, team members, and business partners. COVID-19 has fundamentally changed the way we live, and we are adjusting our daily operations to fit within the new normal. In response to this, we and a team of experts have reviewed our existing health and safety processes and developed a new safety protocol. This in-depth cleanliness and disinfection protocol were created in partnership with SGS and is designed to ensure your safety and peace of mind from check-in to check-out. SGS is the world's leading inspection, verification, testing and certification company. They help shape processes and assessments for a safer, healthier workplace. They have a physical presence in 62 countries, including 85 laboratories, 100 sampling locations, and 50 offices. We are proud to announce that we are one of the hotels validated by SGS PLEDGE.

What are the new protocols?

A new 20-step protocol for hotels and 10-step protocol for meeting and event spaces is currently being introduced to our hotels. New cleaning and disinfection procedures, increased attention to safety in common areas, protective equipment, and updated training for team members are included in the new protocols.

For more information, visit our website

<https://www.radissonhotels.com/en-us/hotels/radisson-blu-resort-milatos>

As part of #RADISSONCARES this hotel has adapted its procedures, which includes increased frequency in cleaning and disinfection with special attention to high-touch items. These have been developed in collaboration with global hygiene solutions provider, Diversey.

Learn more on:

<https://www.radissonhotels.com/en-us/social-responsibility/health-safety>

COVID-19 update ON FOOD AND DRINKS OUTLETS: *Due to the instructions for the safety of our guests, all restaurants need reservation in advance. As a result, our outlets for breakfast, lunch and dinner can host our guests during specific hours and number of tables, in order to maintain the necessary space for the comfort and protection of our guests. Moreover, we will follow all the necessary steps for the buffet and a la carte options of the food and drinks outlets. Various adjustments to our outlets' operation can happen at any time, according to the updated information we have about COVID-19.*

COVID-19 update ON KIDS CLUB / FITNESS ROOM AND ENTERTAINMENT ACTIVITIES: *Due to the instructions for the safety of our guests, we will follow all the necessary steps for the operation of the Kids Club / Fitness Room / Group Activities and Evening Entertainment. All the indoor areas may need reservation and limited number of guests at any time. Various adjustments to our outlets' operation can happen at any time, according to the updated information we have about COVID-19.*



#RadissonThanksYou

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